



Dear Valued Santee Customer,

The City of Santee has recently contracted with Waste Management, to continue providing solid waste and recycling services to the businesses of Santee. Waste Management is proud to continue to be your service provider and community partner for the next 10 years! The City of Santee and Waste Management are excited to announce the new and expanded recycling and solid waste programs, aimed to assist businesses and multi-family in complying with State mandates.

In order to comply with State Assembly Bills 341 and 1826, which requires mandatory commercial recycling **and** organics recycling for all businesses and multi-family properties, the new contract includes enhanced recycling services, consisting of a comprehensive organics program. Organics is food waste and green waste materials.

Businesses and Multi-Family properties are required to separate their green waste materials from the trash and subscribe to green waste recycling collection services. At this time, food waste recycling is being required for commercial businesses only. Multi-family properties will be phased in at a later date.

Ways to Recycle:

- 1) Source-separate your recyclables and organic waste by subscribing to recycling services with Waste Management.
- 2) Report and recycling done onsite or sent to a certified recycle to the City of Santee by submitting a Recycling Self-Haul/Third Party Reporting Form. The form is available on the City's website at <https://www.cityofsanteeca.gov/home/showpublisheddocument?id=20728>
Submit the completed form to the City of Santee at santeerecycles@cityofsanteeca.gov

If your business or multi-family property is not in compliance with the State's mandatory commercial recycling and or the mandatory commercial organics recycling ordinance, you will be contacted by the City's Recycling Coordinator for guidance on how to comply.

Need Help Getting Started?

Contact customer Service and request a recycling site assessment from your local Waste Management Recycling Coordinator at (619) 596-5100.

Contamination and Recycling

Due to global changes in the recycling industry and stricter California recycling laws, collecting quality recyclable materials is more important than ever. Waste Management and the City of Santee need your help to reduce recycling contamination. To launch this initiative, we are focusing on some of the biggest areas of concerns - bagged recyclables, food and liquid contamination, and non-recyclable items. We are requiring customers to keep all recyclables loose, clean and dry.

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What can you do?

- 1) Please do not bag recyclables. Place all empty all recyclables directly into your recycling containers. Learn where you can recycle plastic bags and film at plasticfilmrecycling.org.
- 2) Please only place clean and dry recyclables in the recycling container. If items contain food or liquid, they are contaminated and should be disposed of as trash.
- 3) When in doubt, throw it out. If you are uncertain whether or not an item is recyclable, please visit www.wm.com/recycle-right.

Due to these State recycling mandates, effective January 1, 2021, you will see an increase in your monthly service rates. These increases are due to higher recycling processing costs, the implementation of organics (food waste and green waste) recycling programs, public education and outreach requirements and compliance enforcement.

If you have any questions regarding your services or need to subscribe to the required recycling services, please contact us via the contact information below. Recycling resources and information, including the City's Mandatory Recycling Resource Guide, is available on Waste Management's and the City's website:

Waste Management Customer Service

Phone: (619) 596-5100

Email: cssandiego@wm.com

Website: <https://www.wm.com/us/local/ca/santee/business>

City of Santee

Phone: (619) 258-4100 ext. 127

Email: santeerecycles@cityofsanteeca.gov

Website: <https://www.cityofsanteeca.gov/our-city/trash-pickup-service>

Waste Management would like to thank you for trusting us once again with your recycling and solid waste service needs. We look forward to continuing to serve you and are here to assist with the implementation of these new services. Please contact us if you have any questions or concerns.

Sincerely,

Waste Management

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